



May 27, 2005

Dear Valued Black Hills FiberCom Customer:

On April 20, PrairieWave Communications entered into an agreement to purchase Black Hills FiberCom from its parent, Black Hills Corporation. This will be a combination of two very strong companies who are leaders in the telecommunications industry. As a part of the transition, federal rules require PrairieWave to inform you of the following:

1. PrairieWave expects to close the acquisition on June 30, 2005. At the completion of this acquisition, PrairieWave will be your provider of telecommunications services. We will continue to do business under the name Black Hills FiberCom for some period of time after the closing date. FiberCom customers will continue to receive the same high quality, advanced services from the same highly trained people at the same prices.
2. There will be no change in the current rates, terms and conditions for telecommunications services. Your current rate for interstate long distance is 6.9 cents per minute. You will be notified in advance and in writing of any change in rates, terms and conditions of service, if and when such changes occur.
3. You have the right to change your preferred long distance provider at any time. If you wish to change providers because of the acquisition, PrairieWave will not charge you for making that change. If you would like your long distance carrier to remain with Black Hills FiberCom, and its new owner PrairieWave, you do not have to do anything.
4. If you have a freeze on your preferred long distance carrier, that freeze will be automatically lifted upon the close of this sale. If you would like to re-apply this freeze, please contact our Customer Support staff toll-free at 1-877-243-4237 after June 30 to re-apply the freeze.
5. PrairieWave will respond to any complaints or concerns you may have with your long distance services during and after this acquisition. Please contact PrairieWave Customer Care (operating under the name of Black Hill FiberCom) at 1-877-243-4237 for assistance. As we get closer to finalizing the combining of these two companies, we will continue to update you on this exciting venture. You are a valued customer, and your continued support is greatly appreciated. We're excited to share the future with you.